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To Whom It May Concern

Don Milnor

Vertex Systems is a small company which develops computer software for the Human Rehabilitation Industry to assist management with business functions as they serve persons with mental and physical handicaps.

Don worked as an entry-level programmer for approximately 16 months. He quickly learned technical requirements for our non-standard programming tools as well as our software structure. He progressed from simple software maintenance assignments to more difficult modifications and additions of new features and functionality to existing systems.

Don is an extremely patient individual, who continues to work at problems and impasses until they are solved or otherwise resolved. He solved technical problems or identified errant logic so that those who had broader business function and system knowledge could assist with solutions.

Don is industrious. He finished each assignment quickly and was anxious to begin on the next one, pushing to complete it and so on.

Don documented code changes in good detail so that it was easy for others to quickly understand changes made to existing logic.

Don accepted management decisions and was always willing to do anything that was asked of him which included working additional hours, working with less than desirable equipment and working with less than ideal supervision.

Don will be an excellent employee in any organization.

Charles Ruth
Customer Service Manager